

Position Title: senior support engineer

Duration: One year - Renewable

Duty Station: Damascus

Candidates may be required to provide at least three professional references, a complete employment history and education certifications.

Position Description:

The nominated engineer will be responsible of the both support and implementation of all possible services provided by our ISP partner. This currently includes: Leased Line, ADSL, 3G, and 2G. He will be responsible also of the administration of the network infrastructure of our customers. He should be able to maintain any networking issue either in our customers' WAN or LAN. He should be able to suggest technical solutions and propose all possible enhancements of existing infrastructures

Qualifications:

- 1- Five years of experience in WAN networks.
- 2- Expert in routing protocols.
- 3- Expert use of WAN modems (at least two different vendors).
- 4- CCNP or equal knowledge.
- 5- Network troubleshooting expert.
- 6- Capable of suggesting different network solutions.
- 7- Basic knowledge in different operating systems
- 8- Fluent in English.
- 9- Communication skills.

